

Quick guide

Through its extensive channel network Eaton offers a range of warranties and service extensions for plug-and-play and hardwired UPSs up to 200kVA power range. The different options available mean you can choose the most beneficial method to safeguard your equipment performance and reliability.



Extended Warranties for new UPS/ePDU

Warranty+

This service extends the standard warranty of your Eaton UPS/ePDU for **3 years**. (Standard warranty is 12 or 24 months depending on the model):

- During this period, the product is covered by a **standard exchange**
- Shipping costs covered by Eaton
- **Professional helpline**
- This offer covers both electronic parts and batteries

Warranty 5

This service extends the standard warranty to a total of **5 years**. (Standard warranty is 12 or 24 months depending on the model):

- During this period, the product is covered by a **standard exchange**
- Shipping costs covered by Eaton
- This offer **covers both electronic parts and batteries**
- **Professional helpline**

Services for running UPS/ePDU

Extend

This service gives peace of mind for **one additional year** after warranty period expiration:

- UPS/ePDU **standard exchange** on site
- **Professional helpline**
- Fast and efficient service wherever you are located
- Covers electronic parts and batteries

Battery+

This service provides the correct batteries for your UPS:

- Up to 3 KVA
- **High-speed efficient service** regardless of site location
- Standard **replacement of old batteries**
- Installation instructions for new batteries
- Safety instructions concerning handling of the batteries

Warranty Advance

This service provides customers with a higher service level compared to a standard warranty for 3 years:

- **1 on-site intervention** (in case of breakdown) during the first 2 years, simply by contacting the call centre in your country
- **1 maintenance visit** in the last year
- Technical updates
- A **professional, customised helpline** at your service
- **Emergency response** (travel to site within 8 hours)

Eaton Extended Warranties can be bought only during standard warranty or extended warranty period.

Intervention

This distributed service provides an **Eaton technician** for UPS commissioning or a preventive maintenance visit:

- **Professional helpline** to offer support and book intervention dates
- Intervention service can be bought from Eaton resellers at any time during the life of your UPS
- This offer is not intended to be used as a repair service in case of UPS failure

Easy Battery+

This is a service product which is offering Eaton final customers a complete batteries tray to exchange their batteries. The whole batteries exchange process will be therefore much **quicker and safer** than swapping batteries one by one.

Register/activate your service product: www.eaton.eu/registration



Powering Business Worldwide

www.eaton.eu/upsservice

Extended Warranties for new UPS/ePDU

Current products	Warranty+	Warranty5	Warranty Advance
Protection Station			
500/650/800	66811	W5001	-
3S			
3S 550/700	66811	W5001	-
Ellipse ECO			
Ellipse ECO 500/650/800	66811	W5001	-
Ellipse ECO 1200	66812	W5001	-
Ellipse ECO 1600	66812	W5002	-
5E			
5E 500/650/850	66811	-	-
5E 1100/1500	66812	-	-
5E 2000	66813	-	-
5S			
5S 550/700	66811	W5001	-
5S 1000	66812	W5001	-
5S 1500	66813	W5002	-
Ellipse PRO			
Ellipse PRO 650/850	-	W5001	-
Ellipse PRO 1200/1600	-	W5002	-
5SC			
5SC 500/750	66812	W5001	-
5SC 1000	66813	W5002	-
5SC 1000 Rack/1500/1500 Rack	66813	W5003	-
5SC 2200 RT	66818	W5004	-
5SC 3000 RT	66814	W5005	-
5P			
5P 650/850/650 Rack 1U	66812	W5002	-
5P 1150/1550/850 Rack 1U	66813	W5003	-
5P 1150 Rack 1U/1550 Rack 1U	66818	W5004	-
5PX			
5PX 1500	66818	W5004	-
5PX 2200/3000	66814	W5005	-
5PX EBM	66813	W5003	-
9130			
9130 700 VA/EBM 2000/3000/EBM 2000 RM/3000 RM	66813	W5003	-
9130 1000 VA/1000 RM	66818	W5004	-
9130 1500 VA	66814	W5004	-
9130 2000 VA/1500 RM/2000 RM/EBM 6000	66814	W5005	-
9130 3000 VA	66815	W5005	-
9130 5000/6000	66816	W5007	WAD001
9130 3000 RM	66815	W5006	-
9130 EBM 1000	66812	W5001	-
9130 EBM 1500/EBM 1500 R	66813	W5002	-
9130 EBM 1000 RM	66812	W5002	-
Eaton EX			
Eaton EX 700/1000	66818	W5004	-
Eaton EX 1500	66814	W5005	-
Eaton EX EXB 1000/1500	66813	W5003	-
9SX			
9SX 5/6kVA	66816	W5007	WAD001
9SX 8000/11000	66817	W5008	WAD001
9SX EBM 180/240	66814	W5004	-
9PX			
9PX 1000	66818	W5004	-
9PX 1500/2200	66814	W5005	-
9PX 3000	66815	W5006	-
9PX 5/6kVA	66816	W5007	WAD001
9PX 8/11kVA	66817	W5008	WAD001
9PX 10/12 KVA	-	-	WAD001
9PX 16/22 KVA	-	-	WAD003
9PX 3:1 6/8/11kVA	66817	W5008	-
9PX EBM 48	66813	W5003	-
9PX EBM 180/240/72	66814	W5004	-
9PX ModularEasy 6000i/11000i	66814	W5004	-
9PX Marine			
9PX 1500 Marine	66815	W5006	-
9PX 3000 Marine	66816	W5007	-
9E			
9E 15/20 KVA	-	-	WAD001
9155			
9155 8/10 kVA	-	-	WAD001
9155 12/15 kVA	-	-	WAD002
9155 20/30 kVA	-	-	WAD003
Blade UPS			
Blade UPS 24 KW	-	-	WAD004
Blade UPS 36 KW	-	-	WAD005
Blade UPS 48 KW	-	-	WAD006
Blade UPS 60 KW	-	-	WAD007
Blade UPS 60 KW N+1	-	-	WAD008

Current products	Warranty+	Warranty5	Warranty Advance
93 PS			
93 PS (10+10) KVA/(8+8) KVA/ 30/40 KVA	-	-	WAD003
93 PS (15+15) KVA/(20+20) KVA	-	-	WAD004
93 PS 15/20 KVA	-	-	WAD002
93 PS 8/10 KVA	-	-	WAD001
93 PM			
93 PM 30/40 KVA	-	-	WAD004
93 PM 50/60/80 KVA	-	-	WAD005
93 PM 100/120 KVA	-	-	WAD006
93 PM 150/160 KVA	-	-	WAD007
93 PM 200 KVA	-	-	WAD008
93E			
93E 15/20 KVA	-	-	WAD001
93E 30KVA	-	-	WAD002
93E 40/60/80 KVA	-	-	WAD003
93E 100 KVA	-	-	WAD004
93E 120 KVA	-	-	WAD005
93E 160 KVA	-	-	WAD006
93E 200 KVA	-	-	WAD007
ePDU G3			
ePDU G3 Basic (BA)	66811	W5001	-
ePDU G3 In-Line/Metered (IL)/Metered Input (MI)	66813	W5002	-
ePDU G3 Metered Outlet (MO), Switched (SW), Managed (MA)	66814	W5004	-
FlexPDU & HotSwapMBP			
FlexPDU & HotSwapMBP	66811	W5001	-
ATS			
ATS 16 / ATS 16N	66813	W5003	-
ATS 30A Netpack	-	W5004	-
Intelligent Power Controller			
Intelligent Power Controller 3000	-	W5005	-

Legacy products	Warranty+	Warranty5	Warranty Advance
5130			
5130 1250 VA/EBM 3000 RT	66813	W5003	-
5130 1750 VA	66818	W5004	-
5130 2500 VA/3000 2U/3000 3U	66814	W5005	-
5130 EBM 1250/1750 RT	66813	W5002	-
5130 EBM 2500/3000	66813	W5003	-
Eaton EX			
Eaton EX 1000 RT2U/EX EXB 1000/1500 RT2U/EX EXB 2200/3000 RT3U	66818	W5004	-
Eaton EX 1500 RT2U/2200 RT/2200 RT2U/2200 RT2U Netpack	66814	W5005	-
Eaton EX 2200 RT3U HotSwap	66814	W5005	-
Eaton EX 3000 RT/3000 RT2U/3000 RT2U Netpack	66815	W5006	-
Eaton EX 3000 RT3U HotSwap/3000 RT3U XL	66815	W5006	-
Eaton EX Marine			
EX 1500 RT2U/2200 RT3U	66814	W5005	-
EX 3000 RT3U	66815	W5006	-
9355			
9355 8/10 kVA	-	-	WAD001
9355 12/15 kVA	-	-	WAD002
9355 20/30/40 kVA	-	-	WAD003
ePDU G2			
Basic	66811	W5001	-
Monitored / In-Line Monitored / Metered Input	66813	W5002	-
In-Line Metered	66813	-	-
Advanced Monitored/Switched/Managed	66814	W5004	-
STS			
STS16	66813	W5003	-

Services for running UPS/ePDU

Current Products	Battery +	Easy Battery+	Extend	Intervention
Protection Station				
Protection Station 500	68755	-	68600	-
Protection Station 650	68755	-	68600	-
Protection Station 800	68765	-	68600	-
3S				
3S 550	68755	-	68600	-
3S 700	68755	-	68600	-
Ellipse ECO				
Ellipse ECO 500	68755	-	68600	-
Ellipse ECO 650	68755	-	68600	-
Ellipse ECO 800	68765	-	68600	-
Ellipse ECO 1200	68766	-	68600	-
Ellipse ECO 1600	68766	-	68600	-
5E				
5E 500/650/850	-	-	68600	-
5E 1100/1500	-	-	68600	-
5E 2000	-	-	68600	-
5S				
5S 550	68755	-	68600	-
5S 700	68755	-	68600	-
5S 1000	68766	-	68600	-
5S 1500	68766	-	68600	-
Ellipse PRO				
Ellipse PRO 650	68755	-	68600	-
Ellipse PRO 850	68765	-	68600	-
Ellipse PRO 1200	68766	-	68600	-
Ellipse PRO 1600	68766	-	68600	-
5SC				
5SC 500	68765	-	68600	-
5SC 750	68766	EB007	68600	-
5SC 1000	68766	EB007	68600	-
5SC 1000 Rack	-	EB020	68600	-
5SC 1500	68767	-	68600	-
5SC 1500 Rack	-	EB021	68601	-
5SC 2200 RT	-	EB004	68601	-
5SC 3000 RT	-	EB001	68602	-
5P				
5P 650	68765	-	68600	-
5P 650 Rack 1U	68771	EB010	68600	-
5P 850	68766	EB008	68600	-
5P 850 Rack 1U	68770	EB011	68600	-
5P 1150	68766	EB008	68600	-
5P 1150 Rack 1U	68772	EB011	68600	-
5P 1550	68767	EB009	68601	-
5P 1550 Rack 1U	68773	EB012	68601	-
5PX				
5PX 1500	68768	-	68601	-
5PX 2200	68768	EB004	68602	INT001
5PX 3000 2U	68769	EB001	68602	INT001
5PX 3000 3U	68769	EB002	68602	INT001
5PX EBM 48V RT2U	68780	-	68601	-
5PX EBM 72V RT3U/RT2U	68781	-	68601	-
9130				
9130 700 VA	68766	-	68602	-
9130 1000 VA	68767	-	68602	-
9130 1000 RM	68767	-	68601	-
9130 1500 VA	68768	-	68602	-
9130 1500 RM	68768	EB014	68602	-
9130 2000 VA/3000VA	68780	EB005	68603	INT001
9130 2000 RM/3000 RM	68769	EB003	68603	-
9130 5000/6000	-	-	68604	INT001
9130 EBM 1000/1000 RM	68769	-	68601	-
9130 EBM 1500/1500 RM	68780	-	68601	-
9130 EBM 2000	68786	-	68601	-
9130 EBM 2000 RM	68781	-	68601	-
9130 EBM 3000	68786	-	68601	-
9130 EBM 3000 RM	68781	-	68601	-
9130 EBM 6000	-	-	68602	-

Current Products	Battery +	Easy Battery+	Extend	Intervention
Eaton EX				
Eaton EX 700	68766	-	68602	-
Eaton EX 1000	68767	EB013	68602	-
Eaton EX 1500	68767	EB013	68602	-
Eaton EX EBM 1000/1500	68769	-	68601	-
9SX				
9SX 5/6kVA	-	EB006	68604	INT001
9SX 8000/11000	-	-	68605	INT002
9SX EBM 180	-	-	68602	-
9SX EBM 240	-	-	68603	-
9PX				
9PX 1000/1500/9PX EBM 180/9PX ModularEasy 6000i	-	EB019	68602	-
9PX 2200 RT2U/RT2U Netpack	-	EB015	68603	INT001
9PX 2200 RT3U/RT3U Hotswap	-	EB016	68603	INT001
9PX 3000 RT2U/RT2U Netpack	-	EB017	68603	INT001
9PX 3000 RT3U/RT3U Hotswap	-	EB018	68603	INT001
9PX 5/6kVA	-	EB006	68604	INT001
9PX 8/11kVA/9PX 3:1 6/8/11kVA	-	-	68605	INT002
9PX 10/12 KVA	-	-	-	INT002
9PX 16/22 KVA	-	-	-	INT003
9PX EBM 240/9PX Modular Easy 11000i	-	-	68603	-
9PX EBM 48	-	-	68601	-
9PX EBM 72	-	-	68601	-
9PX Marine				
9PX 1500 Marine	-	EB019	68603	-
9PX 3000 Marine 3U	-	EB017	68604	INT001
9E				
9E 6/10 KVA	-	-	-	INT001
9E 15/20 KVA	-	-	-	INT002
9155				
9155 8/10 kVA/12/15 kVA	-	-	-	INT002
9155 20/30 kVA	-	-	-	INT003
Blade UPS				
Blade UPS 24 KW	-	-	-	INT004
Blade UPS 36 KW	-	-	-	INT005
Blade UPS 48 KW	-	-	-	INT006
Blade UPS 60 KW/60 KW N+1	-	-	-	INT007
93 PS				
93 PS (8+8) KVA/(10+10) KVA/(15+15) KVA/(20+20) KVA/30/40 KVA	-	-	-	INT003
93 PS 8/10 KVA/15/20 KVA	-	-	-	INT002
93 PM				
93 PM 30/40/50 KVA	-	-	-	INT004
93 PM 60/80 KVA	-	-	-	INT005
93 PM 100/120 KVA	-	-	-	INT006
93 PM 150/160/200 KVA	-	-	-	INT007
93E				
93E 15/20 KVA	-	-	-	INT002
93E 30/40/60 KVA	-	-	-	INT003
93E 80/100 KVA	-	-	-	INT004
93E 120 KVA	-	-	-	INT005
93E 160/200 KVA	-	-	-	INT007
ePDU G3				
ePDU G3 Basic (BA)	-	-	68600	-
ePDU G3 Metered Input (MI)	-	-	68601	-
ePDU G3 Metered Outlet (MO), Switched (SW), Managed (MA)	-	-	68602	-
FlexPDU & HotSwapMBP				
FlexPDU & HotSwapMBP	-	-	68600	-
ATS/ STS				
ATS 16 / ATS 16N	-	-	68600	-
ATS 30A Netpack	-	-	68602	-

Services for running UPS/ePDU

Legacy products	Battery +	Easy Battery+	Extend	Intervention
Pulsar Ellipse ASR				
Ellipse ASR 375/600	68765	-	68600	-
Ellipse ASR 450	68755	-	68600	-
Ellipse ASR 750	68755	-	68600	-
Ellipse ASR 1000	68766	-	68600	-
Ellipse ASR 1500	68767	-	68600	-
Pulsar Ellipse MAX				
Ellipse MAX 600	68765	-	68600	-
Ellipse MAX 850/1100	68766	-	68600	-
Ellipse MAX 1500	68766	-	68600	-
5130				
5130 1250 VA	68768	-	68601	-
5130 1750 VA	68768	EB004	68601	-
5130 2500 VA	68769	EB001	68602	-
5130 3000 2U	68769	EB001	68602	-
5130 3000 3U	68769	EB002	68602	-
5130 EBM 1250/1750	68780	-	68601	-
5130 EBM 1750 RT	68780	-	68601	-
5130 EBM 2500/3000	68781	-	68601	-
5130 EBM 3000 RT	68781	-	68601	-
Evolution				
Evolution 650	68765	-	68600	-
Evolution 650 Rack	68771	-	68600	-
Evolution 850	68766	-	68600	-
Evolution 850 Rack	68770	-	68600	-
Evolution 1150	68766	-	68600	-
Evolution 1150 Rack	68772	-	68600	-
Evolution 1550	68767	-	68601	-
Evolution 1550 Rack	68773	-	68601	-
Evolution 2000	68768	-	68601	-
Evolution S				
Evolution S 1250	68768	-	68601	-
Evolution S 1750	68768	EB004	68601	-
Evolution S 2500	68769	EB001	68602	-
Evolution S 3000 2U	68769	EB001	68602	-
Evolution S 3000 3U	68769	EB002	68602	-
Evolution S EXB 1250/1750	68780	-	68601	-
Evolution S EXB 2500/3000	68781	-	68601	-

Legacy products	Battery +	Easy Battery+	Extend	Intervention
Eaton EX				
Eaton EX 1000 RT2U	68767	EB013	68602	-
Eaton EX 1500 RT2U	68767	EB013	68602	-
Eaton EX 2200 RT 3U	68769	EB002	68603	-
Eaton EX 2200 RT2U/2200 RT2U Netpack	68769	EB001	68603	-
Eaton EX 2200 RT3U HotSwap	68769	EB002	68603	-
Eaton EX 3000 RT/3000 RT3U HotSwap/3000 RT3U XL	68769	EB002	68603	-
Eaton EX 3000 RT2U/3000 RT2U Netpack	68769	EB001	68603	-
EXB 2200/3000 RT3U	68781	-	68601	-
Pulsar M				
Pulsar M 2200 2U	68769	EB001	-	-
Pulsar M 2200 3U	68769	EB002	-	-
Pulsar M 3000 2U	68769	EB001	-	-
Pulsar M 3000 3U	68769	EB002	-	-
Pulsar MX				
Pulsar MX 4/5 KVA	-	-	68604	-
Pulsar MX Frame 15/20 KVA	-	-	68606	-
Pulsar MX EXB, MX ModularEasy	-	-	68602	-
EX RT				
EX RT 5 to 11kVA	-	-	68605	INT002
9135				
9135 5000VA/6000VA	-	-	68604	-
9135 EBM R/T3U	-	-	68602	-
9140				
9140 7500 VA/10000 VA	-	-	68605	-
9140 EBM (7500 - 10000)	-	-	68603	-
9355 12/15 kVA				
9355 12/15 kVA / 8/10 kVA	-	-	-	INT002
9355 20/30/40 kVA	-	-	-	INT002
ePDU G2				
Basic/Monitored/Metered Input	-	-	68600	-
Advanced Monitored/Switched/Managed	-	-	68601	-
STS				
STS16	-	-	68600	-